



## Sample List of Survey Topics for Employees

<i>Survey Questions</i>	<i>Ratings 1-10</i>
1. I am clear about how my work links to customers	
2. I understand the needs of our customers as they relate to my work.	
3. I would like to better understand the needs of our customers.	
4. I see that we regularly make gains in my area.	
5. I know how to use tools to improve our results.	
6. I know what I can control to improve the results in my area.	
7. I would like to know more about how to improve my area of the business.	
8. I understand the whole process that I work on each day.	
9. I understand parts of the process that are not in my area.	
10. I would like to learn more about process management.	
11. I am able to participate in management decisions that affect me.	
12. I feel my ideas for resolving challenges in my area are regularly sought.	
13. I would like to participate more on a daily basis.	
14. I have been trained and understand how to solve problems with facts.	
15. I would like to be more educated and practiced in problem solving.	
16. We have visible metrics in my area.	
17. I understand the visible metrics in my area.	
18. I would like to better understand the metrics in my area.	
19. I find my manager to be of great support to my area.	
20. I believe my manager sees his or her role as being to support my growth.	
21. I would like more support from my manager.	
<i>Note: Rating 1-10, where 1 – “Strongly Disagree” and 10 – “Strongly Agree”</i>	